

9D-EC-19348
PATENT

Handwritten: #112, 9-10-03, and a signature.

THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Ruppelt et al.

Serial No.: 09/480,589

Filed: January 10, 2000

For: METHOD, SYSTEM, AND
PROGRAM PRODUCT FOR ON-
LINE SERVICE CALL
SCHEDULING

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: Art Unit: 3623
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: Examiner: Van Doren, Beth
:
:

Hon. Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

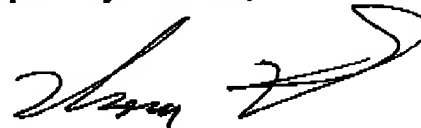
REQUEST FOR CORRECTION OF FILING RECEIPT

Sir:

Applicants respectfully request that the Filing Receipt in the above referenced Patent Application be amended to change "kevin Micheal Ruppelt" to "Kevin Michael Ruppelt". A copy of the filing receipt is enclosed.

Applicants further request that a corrected filing receipt be issued.

Respectfully submitted,



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APPLICATION NUMBER	FILING DATE	GRP ART UNIT	FIL FEE REC'D	ATTY DOCKET NO	DRAWINGS	TOT CLAIMS	IND CLAIMS
09/480,589	01/10/2000	3621	1990	9D-EC- 19348- Ruppelt-et-al	8	72	6

John S Beulick
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CONFIRMATION NO. 4505

UPDATED FILING RECEIPT



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Date Mailed: 12/02/2002

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Applicant(s)

Kevin Michael Ruppelt, Louisville, KY;
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Domestic Priority data as claimed by applicant

Foreign Applications

If Required, Foreign Filing License Granted: 03/08/2000

Projected Publication Date: None, application is not eligible for pre-grant publication

Non-Publication Request: No

Early Publication Request: No

Title

ENTERED
Date: 12/16/02
By: MHC
13307-199

Method, System, And Program Product For On-Line Service Call Scheduling

Preliminary Class
705

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Title 37, Code of Federal Regulations, 5.11 & 5.15**

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**CERTIFICATE OF FACSIMILE TRANSMISSION TO THE
UNITED STATES PATENT AND TRADEMARK OFFICE**

Date: August 11, 2003

Office of Initial Patent Examination
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Art Unit: 3623

Fax: (703) 746-9195

From: Thomas M. Fisher

: RE: U.S. Patent Application
: Serial No.: 09/480,589 ✓
: Applicant: Ruppelt et al.
: Atty. Dkt. No.: 9D-EC-19348

DOCUMENTS SUBMITTED WITH TRANSMISSION:

Request for Correction of Filing Receipt (1 pg.); Confirmation Filing Receipt (2 pgs.); &
Certificate of Facsimile Transmission (1 pg.)

Total pages including cover page: 4

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RE: The above referenced U.S. Patent Application

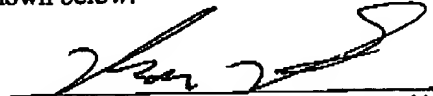
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SCHEDULING

Filed: January 10, 2000

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